

## **Skills of Culturally Responsive Workers**

(adapted from Anand, R. (2---). Teaching skills and cultural competency: A guide for trainers. Fourth Ed. Washington DC: National Multicultural Institute (NMCI) Publications.)

### **Am I . . . .**

aware of my own culture, values and biases?

aware of and working at controlling my biases?

aware of the ways my biases may affect my  
interactions with others?

building a culture-specific knowledge base?

aware of institutional barriers that prevent  
Latino families from accessing resources?

demonstrating an ability to build strong  
cross-cultural relationships?

comfortable with differences?

flexible demonstrating an ability to  
adapt to diverse environments?

willing to be an ally to individuals  
who are different from me?

demonstrating effective  
communication skills across cultures?

able to mediate cross-cultural conflicts?

